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3/21/2019

NEWS RELEASE

El Paso Citizens Warned of Phone Scams

Date: Thursday, March 21, 2019

Location: Various

EL PASO, Texas – The El Paso Police Department is again warning citizens of El Paso, TX to be aware of telephone scams where the phone call-scammer identifies themselves as being from a type of governmental agency. Phone calls scams usually begin with the scammer/caller asking for the citizen by name and then the phone call proceeds to a notification by the scam/caller that the citizen owes money to the agency. The citizen is then instructed by the scam/caller to send payment through various methods. The El Paso Police Department urges citizens to never share valuable personal information or send cash, pre-paid cards of any type, and never send cash if you receive this type of scam phone call. Always verify information from you may receive from a caller by calling the company or agency by a phone number listed in the phone book or web site. Never use a telephone number or web site provided by a caller.

The El Paso Police Department would like to remind citizens to:

- **Never share Social Security, credit card, checking or savings account numbers with a caller you don't know**
- **Never confirm information with someone who has called you**
- **Never pay for a “free gift:**
- **Never send cash -by mail/messenger, overnight mail, money transfer, or money order, or pre-paid cards**

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